

May 3, 2007

Consumer Protection Bureau State of New Hampshire 33 Capitol Street Concord, NJ 03301

RE: Notice of Security Incident

To Whom It May Concern:

The attached notice is being sent to you pursuant to the Notice Requirements of New Hampshire. Briefly, the facts are that a CD containing Georgia Medicaid and Georgia Peachcare information was lost in transit between our office and that of another Georgia Department of Community Health vendor. Please be advised that the number of New Hampshire residents affected is four.

I have tried to reach your office several times by phone to determine if you require any particular form of notice or if you have an e-mail address for sending notice; however, I was unsuccessful. If this format does not conform to your requirements, please advise and I will make the necessary amendments.

If you require any additional information please do not hesitate to contact me.

Very truly yours,

Marianne Bennett

Chief Privacy Officer

ACS

505 / 255-3431

Marianne.bennett@acs-inc.com

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## Affiliated Computer Services, Inc. Notification to State of New Hampshire Of Security Incident

Affiliated Computer Services, Inc. (ACS) is providing notice to you of a security incident that involves personal information. The personal information relates to individuals nationwide, including four individuals residing in the state of New Hampshire. Notification of the security incident is being provided to affected individuals beginning on April 23, 2007 and will continue until all notification letters have been sent. A copy of the notification letter is attached to this notice. The letter gives background on the event and details the personal information that was contained on the CD. We are notifying you as required by 359-C:20 (I)(b) Notice of Security Breach.

We would appreciate receiving acknowledgement of your receipt of this notice. We expect and anticipate that you will treat any non-public business information relating to the incident provided to you by ACS as confidential.

If you have any questions regarding this notice, please contact Marianne Bennett, Chief Privacy Officer, ACS at 505-255-3431.

Warm regards,
Maríanne Bennett
Chief Privacy Officer
ACS Privacy Office
505 / 255-3431
505 / 710-4420 (cell)

This message is intended for the named Recipient(s) only and may include confidential information which is protected by law. If you are not the intended recipient, you are notified that disclosing, copying, distributing, or taking any action in reliance on the contents of this information is strictly prohibited. If you believe this message has been sent to you in error, please notify the sender by reply to this transmission and delete the message without disclosure. Thank you.

### ACS

P.O. Box 2000 McRae, GA 31055

Date: 4/13/2007

<First Name> <M>>Last Name> <Suffix> Address Line 1 Address Line 2 City, State Zip

Re: <First Name> <M> <Last Name> < Suffix> <First Name> <M> <Last Name> <Suffix> <Suffix

Dear <First Namre>:

This letter is to inform you of an incident involving the loss of a CD that may contain personal information about you. Affiliated Computer Services, Inc. (ACS), a vendor for the Georgia Department of Community Health (DCH) Medicaid and PeachCare for Kids programs, shipped the CD which was lost. The CD may have your Medicaid or PeachCare eligibility data, including your name, address, social security number, date of birth and Medicaid or PeachCare I.D. number. While we have no reason to believe this information is in the hands of an unauthorized person or has been compromised, we do not know the location of the CD. While the search for this CD is continuing, we believe it is important to notify you now about this incident and to alert you to the steps you may want to take to minimize any risk to you.

As a precaution, we recommend you carefully review all credit cards and other financial account information. If you detect any suspicious activity in your accounts, contact the place where you have an account immediately and consider notifying law enforcement. Also consider requesting a credit bureau place a fraud alert on your account. A fraud alert tells creditors to contact you before they open or change accounts in your name. We recommend you obtain a free credit report from one of the three credit bureaus—Experian, Equifax or TransUnion. The form for requesting a credit report is printed on the back of this letter. Read the instructions carefully. Additional information to respond to possible identity theft is available at: <a href="http://www.ftc.gov/bcp/edu/microsites/idtheft/">http://www.ftc.gov/bcp/edu/microsites/idtheft/</a> or call the Federal Trade Commission at 1-877-382-4357.

ACS takes the protection of your personal information very seriously. We have a toll-free number to help answer any questions you have. The number is 1-866-213-3969.

Very truly yours,

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ACS Georgia Health Partnership

# **EQUIFAX**



## Annual Credit Report Request Form

You have the right to get a free copy of your credit file disclosure, commonly called a credit report, once every 12 months, from each of the nationwide consumer credit reporting companies - Equifax, Experian and TransUnion.

For instant access to your free credit report, visit www.annualcreditreport.com.

For more information on obtaining your free credit report, visit www.annualcreditreport.com or call 877-322-8228.

Use this form if you prefer to write to request your credit report from any, or all, of the nationwide consumer credit reporting companies. The following information is required to process your request. Omission of any information may delay your request.

Once complete, fold (do not staple or tape), place into a #10 envelope, affix required postage and mail to: Annual Credit Report Request Service P.O. Box 105281 Atlanta, GA 30348-5281.

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If additional information is needed to process your request, the consumer credit reporting company will contact you by mail.

Your request will be processed within 15 days of receipt and then mailed to you. Copyright 2004, Central Source LLC

